Course Booking Form

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COPC® BEST PRACTICES FOR CX OPERATIONS
Steigenberger Airport Hotel
3rd – 7th October 2022

Booking Details
(use the tab key to go from field to field)

Full Name			
Company			
Address		City	
State/County		Country	
Postal Code		Telephone	
E mail			

Please book me a place at the **COPC® Best Practices for CX Operations**
at the Steigenberger Airport Hotel, Amsterdam
from the 3rd – 7th October 2022   .
This course will be taught in English.
(Please note payment must be received prior to attending the training course.)

My company is an existing COPC Inc. User ☐   My company is not an existing COPC Inc. User ☐
Course Fee €3,350   excl. VAT   **Course Fee €3,600   excl. VAT**

(VAT is applied to all UK Customers. Accommodation, evening meals and hotel extras must be paid by the delegate on departure, or your company must arrange alternative payment directly with the Hotel prior to your arrival.)

Cancellation Policy:
If you cancel with less than 30 days from the start date of the class, COPC Inc. will refund 75% of the class fee. If the cancellation is less than 14 days before the start date of the class, COPC Inc. will refund 50% of the class fee. COPC Inc. will not be responsible for financial penalties incurred regarding travel or hotel accommodations if this training is cancelled or rescheduled.

How to Pay

By Electronic Payment :

Print the completed form email it to abrace@copc.com; you will then receive an invoice via e-mail, send payment including VAT to COPC International Inc. Sterling Account No.:81373447. Euro Account No. 57270805 Sort Code:40-20-44 at HSBC Bank, Edinburgh, UK. A VAT invoice will be issued for UK customers.

By Credit Card:

Please click on the link below which will take you through the credit card payment process. For clients discounted rates email abrace@copc.com for discount code.

Pay by credit card