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**Course Booking Form**

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| **COPC® Best Practices for CX Operations In Person Training** |
| 29th September – 3rd October 2025 |
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COPC Inc., EMEA Region

Spaces,

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Booking Details

(Use the tab key to go from field to field.)

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| --- | --- | --- | --- |
| Full Name |  | | |
| Company |  | | |
| Job Title |  | | |
| Address |  | City |  |
| State/ County |  | Country |  |
| Postal Code |  | Telephone |  |
| Email |  | | |

Please book me a place in the **COPC® Best Practices for CX Operations In Person Training Course**at the Steigenberger Hotel, Amsterdam, 29th September – 3rd October 2025  
***This course will be taught in English.***

**(Please note that payment must be received before attending the training course.)**

My company is an existing COPC Inc. User.  My company is not an existing COPC Inc. User.

**Course Fee €3,550 ($4,037) excl. VAT Course Fee €3,800 ($4,322) excl. VAT**

***(VAT is applied to all UK Customers.)***

**Cancellation Policy**:   
*Cancellations outside of 60 days receive a full refund of all tuition paid.*

*If registrants are moved to a later class between 31 and 60 days, a 5% transfer fee will be applied. Paid tuition will be applied to the new class registration. Complete cancellations will not be refunded.*

*If registrants are moved to a later class between 1 and 30 days, a 25% transfer fee will be applied. Paid tuition will be applied to the new class registration. Complete cancellations will not be refunded.*

*Fees can be waived if a substitute student is sent, contingent upon submitting the request in writing 14 days or more before the class. COPC Inc. will not be responsible for any losses incurred in the advance purchase of airfares or other travel arrangements made by the participant or company under any circumstances.*

How to Pay

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| **By Electronic Payment :**  Print the completed form and email it to [abrace@copc.com](mailto:abrace@copc.com); you will then receive an invoice via e-mail, and send payment, including VAT, to COPC International Inc., Sterling Account No.: 81373447. Euro Account No. 57270805 Sort Code: 40-20-44 at HSBC Bank, Edinburgh, UK. A VAT invoice will be issued for UK customers. |
| **By Credit Card:**  Please click on the link below, which will take you to the credit card payment process. For clients' discounted rates, email [abrace@copc.com](mailto:abrace@copc.com) for a discount code.  [Pay by Credit Card](https://namclasses.copc.com/products/copc-best-practices-in-customer-experience-operations-september-29-october-3-2025-cet) |