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**Course Booking Form**

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| **COPC® Best Practices for CX Operations One-week Live Virtual Training** |
| 31st August – 4th September 2025 |
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COPC Inc., EMEA Region

Spaces,

100 Avebury Boulevard,

Milton Keynes,

MK9 1FH,

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Booking Details

(use the tab key to go from field to field)

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| --- | --- | --- | --- |
| Full Name |  | | |
| Company |  | | |
| Job Title |  | | |
| Address |  | City |  |
| State/ County |  | Country |  |
| Postal Code |  | Telephone |  |
| Email |  | | |

Please book me a place in the **COPC® Best Practices for CX Operations One-Week Live Virtual Training Course**  
31st August – 4th September 2025  
***This course will be taught in Arabic-English.***

**(Please note payment must be received before attending the training course.)**

My company is an existing COPC Inc. User  My company is not an existing COPC Inc. User.

**Course Fee USD3,000 excl. VAT Course Fee USD 3,350 excl. VAT**

***(VAT is applied to all UK Customers.)***

**Cancellation Policy**:   
*Cancellations outside of 60 days receive a full refund of all tuition paid.*

*Between 31 and 60 days, a 5% transfer fee will be applied if registrants are moved to a later class. Paid tuition will be applied to the new class registration.  Complete cancellations will not be refunded.*

*Between 1 and 30 days, a transfer fee of 25% will be applied if registrants are moved to a later class.  Paid tuition will be applied to the new class registration. Complete cancellations will not be refunded.*

*Fees can be waived if a substitute student is sent, contingent upon submitting the request in writing 14 days or more in advance of the class. COPC Inc. will not be responsible for any losses in advanced purchase of airfares or other travel arrangements made by the participant or company under any circumstance.*

How to Pay

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| **By Electronic Payment:**  Print the completed form and email it to [abrace@copc.com](mailto:abrace@copc.com); you will then receive an invoice via e-mail and send payment, including VAT, to COPC International Inc. Sterling Account No.: 81373447. Euro Account No. 57270805 Sort Code: 40-20-44 at HSBC Bank, Edinburgh, UK. A VAT invoice will be issued for UK customers. |
| **By Credit Card:**  Please click the link below to take you through the credit card payment process. For clients’ discounted rates, email [abrace@copc.com](mailto:abrace@copc.com) for a discount code.  Pay by Credit Card |