

# COPC® Best Practices for Quality Management

## Live Virtual Training | 17<sup>th</sup> – 18<sup>th</sup> November 2026

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### COURSE OVERVIEW

COPC® Best Practices for Quality Management Thinking is instructed in a live, virtual format using two-way video technology. Participants will have the opportunity to become a Certified Professional Manager by successfully completing the course assessments.

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### COURSE HOURS | CENTRAL EUROPEAN TIME

Tuesday	17 <sup>th</sup> November	9:00 a.m. – 4:00 p.m.
Wednesday	18 <sup>th</sup> November	9:00 p.m. – 4:00 p.m.

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### COURSE FORMAT

This course includes lectures, engaging breakout discussions and strategic insights shared by instructors and participants.

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### COURSE TUITION

- Tuition is \$1,544 (EUR 1,324) per person and includes access to electronic training materials and a final exam.
  - A 10% discount is available to companies sending 4 or more to this training session.
  - Tuition must be paid within fourteen days of the training start date.
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### COURSE REGISTRATION

- Registration must be completed online [here](#).
  - Registrations are on a first-come, first-served basis and cannot be held or confirmed until payment has been received.
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### COURSE PREPARATION

You will receive detailed course instructions from your facilitators the week before the training. This will give you ample time to prepare and familiarize yourself with the course structure and requirements.

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### COURSE REQUIRED TECHNOLOGY

- Access to reliable internet service
  - A computer equipped with a microphone and video camera (On screen is mandatory.)
  - Two monitors or a monitor and tablet (one monitor to view the presentation and instructor, and a second to view the training materials and take notes, which you can do within the electronic training materials)
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### CANCELLATION POLICY

Cancellations outside of 60 days receive a full refund.

Between 31 and 60 days, a 5% transfer fee will apply if registrations are moved to a later course. Paid tuition will be applied to the new course in the same region. Cancellations will not be refunded during this period.

Between 1 and 30 days before the course start date, a 25% transfer fee will apply if registrants are moved to a later course. Paid tuition will be applied to the new course registration (in the same region). Cancellations will not be refunded during this period.

Fees can be waived if a substitute student is sent, contingent upon submitting the request in writing at least 14 days before the class.

*Written notification of transfer or cancellation is required and should be sent to the course contact listed below.*

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### COURSE CONTACT:

Tracey Turk  
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